



GLENCOE PUBLIC LIBRARY

2023 to 2028

High-Level Strategic Plan

Adopted: April 19, 2023

Process Facilitated by



Mission | Vision | Values



MISSION

A vital and welcoming community partner that encourages personal connection and lifelong learning

VISION

Your first stop for information, discovery, and connections

VALUES

Service: Offering a friendly, accepting, and helpful library experience for all




Community: Serving as a community center and as a committed partner to local agencies and organizations

Access: Providing a comfortable building complemented by community outreach, virtual programs, and 24/7 access to materials

Knowledge: Helping patrons navigate a world of information

Intellectual Freedom: Upholding the right of patrons to seek and receive information

Glencoe Public Library Strategic Overview

Area	Focus	Top Potential Initiatives	Outcome
 Improved Facilities	Take action in improving the library facility to ensure it can meet the current and future needs of the community	<ul style="list-style-type: none">• Improve patrons' abilities to use and navigate the building• Complete a building wide renovation by December 2028	A library facility that better serves the community today and tomorrow
 Organizational Development	Invest in staff to better meet current and future community needs	<ul style="list-style-type: none">• Make staff compensation more competitive in the immediate area• Reconsider personnel policies to better support part-time staff• Evaluate organizational needs to align staff skills with opportunities	Increased job satisfaction among staff that will better support service to the community
 Enhanced Services & Resources	Align the library's physical and digital resources to meet the community's evolving needs	<ul style="list-style-type: none">• Expand digital resources and improve access to digital materials• Increase building use by offering attractive and innovative in-person events and services	Robust resources and programs optimized for the community's needs
 Expanded Outreach	Expand outreach efforts and partnerships to increase awareness and use of library services	<ul style="list-style-type: none">• Explore new opportunities for community outreach• Better develop local partnerships to benefit the community• Increase investments and efforts in marketing	A community more connected to and aware of what the library offers